

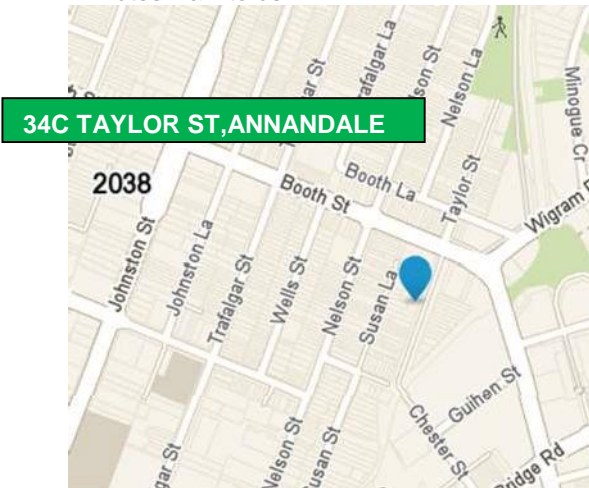
**BULK BILLED HEALTH ASSESSMENTS  
NOW AVAILABLE WITH OUR NURSE!  
CALL US TO FIND OUT IF YOU ARE  
ELIGIBLE**

### HOW TO GET HERE

From Johnston Street, turn into Booth Street towards Camperdown, then turn right at Supabarn supermarket/ Explore and Develop Childcare Centre. Street parking in front of surgery is available.

### PUBLIC TRANSPORT

Convenient bus access is available to our practice. The closest bus stop is on Booth Street, diagonally opposite of IGA supermarket. The number 370 and 470 buses service this stop. From here it is just a leisurely 2-minutes walk to us.



### PATHOLOGY COLLECTION

**MONDAY–FRIDAY: 8.00AM–3.00PM**  
**SATURDAY: 8.00AM–12.00AM**

Updated: August 2024

### MANAGEMENT OF YOUR PERSONAL HEALTH INFORMATION

Your medical record is confidential. It is the policy of this practice to maintain the security of personal health information at all times and to ensure that this information is only available to authorized members of the staff. This practice is bound by the Federal Privacy Act (1988) and National Privacy Principles, and also complies with the NSW Health Records and Information Privacy Act (2002). We are able to update your information to 'My Health Record', an online health information service upon your request. You can contact our receptionist if you would like a copy of our practices privacy policy.

### COMMUNICATION POLICY

If you need to speak with your doctor, it is best to book an appointment. Our staff can pass on messages to your doctor and return calls if necessary if the matter is urgent. For Emergencies please call 000 immediately.

#### Emails

We will use email to send confidential information to patients if they provide verbal consent to us to do so and acknowledge that security is not guaranteed to be secured.

### PATIENT FEEDBACK

Contact us should you have any concerns or queries. All feedback is welcome. From time to time we might also ask you to complete a confidential evaluation questionnaire as part of AGPAL accreditation.

Any complaints will be managed within our team, alternatively, you can contact Health Care Complaints Commission on 1800 043 159 or [hccc.nsw.gov.au](http://hccc.nsw.gov.au)

### AFTER HOURS SERVICE

After hours care is provided by Sydney Medical Service, you can contact them on 8724 6300 or 1300 HOME GP.



**TAKING  
A PERSONAL  
AND HOLISTIC  
APPROACH TO  
HEALTH CARE**

### OPENING HOURS:

**MON-FRI: 8am-6pm**  
**SAT: 8am-12:30pm**

34C TAYLOR STREET  
ANNANDALE  
(NEAR SUPERBARN)

Ph:9571 1188

Fax: 9571 1122

[www.annandalegp.com.au](http://www.annandalegp.com.au)

## WHO WE ARE

Annandale General Practice is your friendly family medical practice located in Annandale.

As a team of both male and female doctors, we endeavour to provide the highest level of care and warm professional service to our valued patients. We also have a number of qualified health professionals working alongside our GPs: an in-house paediatrician, a dietitian, a registered psychologist and a paediatric surgeon.

Annandale General Practice always welcomes new patients. Urgent cases will always be seen on request.

## GENERAL PRACTITIONERS:

- Dr Daniel Ong
- Dr Amy Ho
- Dr Elizabeth Rickman
- Dr Kathryn Lim
- Dr Laura Moryosef
- Dr Kathryn Barron
- Dr Edward Rose
- Dr Sandra Wang
- Dr Jacob Cook

## SPECIALISTS:

- Dr Justine Noble—Paediatrician
- Dr Camille Wu – Paediatric Surgeon

## ALLIED HEALTH PRACTITIONERS:

- Kirsty Le Ray - Dietitian
- Laura Yuill – Registered Psychologist

## PRACTICE FEES

So that our highly trained clinical team can provide you with the best possible care, we are a private billing practice. However we will continue to bulk bill routine child immunisation, flu vaccine and covid vaccine appointments. All surgical procedures incur a fee. Our fee structure is displayed at reception and on our website. All payments are to be made on the day of your consultation to avoid a late payment fee.

## DISCOUNT FEES WILL APPLY FOR:

- Concession card holders
- Health care card holders
- Pensioner card holders

If you are unsure of how you will be billed, please ask one of our friendly team members and we will be happy to advise.

## SERVICES PROVIDED:

- Skin cancer check and minor surgery
- Children and travel vaccination
- Women's health
- Men's health
- Aged care services
- Allergy testing
- Diabetic care
- Work cover
- Wound care
- Counselling
- Antenatal care
- Family planning
- In-house paediatric specialist services
- Preventative health checks
- Chronic disease management
- Mirena insertion
- Iron Infusion

## APPOINTMENTS:

Appointments can be made by phone or online through our website or Hotdoc. We offer both face-to-face and telehealth appointments. Every effort will be made to accommodate your preferred time and doctor. Should this not be possible, we may offer you an appointment with another doctor within the practice. Patient records are accessible by all of our doctors to ensure continuity of patient care.

Please book a longer appointment if you have more than one concern to discuss. Home visits are available for our regular patients that live locally. (private fees apply)

If you cannot attend your appointment, we ask that you provide a minimum of 2 hours notice Monday to Friday, and 24 hours notice for Saturday appointments. A cancellation or non-attendance fee of \$40 for standard appointment and \$80 for long appointments may incur if notice is not provided.

## RESULTS:

It is your responsibility to phone the practice to arrange a time to receive test results. Our receptionists are not authorised or trained to provide results over the phone. It is the practice policy that all patients book an appointment to discuss any abnormal results with their GP.

Patients will receive a phone call or SMS if their GP has requested an appointment to discuss results.

## REMINDERS

We are committed to preventative healthcare. We provide SMS reminders and recalls.

## INTERPRETER SERVICES

Interpreter services can be booked with TIS National whom facilitate our translation services via telephone.